

# Your Lifetime Home Warranty - Owner's Checklist

Dynamic Home Repair program · your warranty stays alive only if you do these things

## KEEP THESE HANDY

Claims & service (call BEFORE any repair): 833-205-8200 (Mon-Fri 8-5 ET)

Online claims 24/7: [DynamicHomeRepair.com](http://DynamicHomeRepair.com) · Service fee: \$75 per visit

After-hours emergency: [dynamichomerepair@afgusa.net](mailto:dynamichomerepair@afgusa.net)

Annual inspections: [inspection@dynamichomerepair.com](mailto:inspection@dynamichomerepair.com)

Your Agreement Date (closing day): \_\_\_\_\_ Anniversary each year: \_\_\_\_\_

## AT CLOSING (DAY ONE)

- ☐ Sign and initial the warranty Registration Page - including the annual-inspection acknowledgment.
- ☐ Write your Agreement Date (your closing date) in the box above. Your anniversary date is one year later, every year.
- ☐ Keep the warranty booklet AND your sales receipt together forever.  
*You can be required to show both to get service.*
- ☐ Put 4 reminders in your phone right now: 90, 60, 30 days, and 1 week before your anniversary date.  
*The annual inspection deadline is the #1 reason warranties get voided. Your Home Tracker will remind you too.*

## YOUR FIRST YEAR

- ☐ Days 1-30: coverage hasn't started yet (30-day waiting period).  
*During year one, problems are handled by the manufacturer's warranty - call us at 912-208-6065 and we'll point you the right way.*
- ☐ Before the manufacturer's 1-year warranty ends, report ANY issues to the manufacturer in writing.  
*The lifetime program never covers manufacturer defects - get those fixed under the factory warranty while you have it.*

## ALL YEAR, EVERY YEAR

- ☐ Do the routine maintenance in each appliance's owner's manual: filters, coils, drain lines, water heater flush.  
*Routine maintenance is YOUR job (the warranty doesn't cover it) - and skipping it can VOID coverage on that item.*
- ☐ KEEP EVERY RECEIPT for maintenance, filters, and service.  
*They can ask for proof. No proof of maintenance = claims can be denied and the contract voided.*
- ☐ If a job needs a specialist (HVAC service, for example), use a licensed professional and keep the invoice.

Questions? We'll walk you through any of this, any time.

Select Home Center · 912-208-6065 · [SelectHomeCenter.com](http://SelectHomeCenter.com) · Se Habla Español

Summary for your convenience - the warranty booklet is the official contract. Program administered by Dynamic Home Repair / Prime Reserve Plus, Inc.

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Dynamic Home Repair program · keep this with your home paperwork

## THE BIG ONE: YOUR ANNUAL INSPECTION

- ☐ Every year, an inspection must be DONE and the paperwork RECEIVED by Dynamic within 30 days of your anniversary.  
*Miss this once and the warranty is VOID. This is the single most important rule in the whole contract.*
- ☐ Easy way: call Dynamic at 833-205-8200. For \$299 they pick the inspector, schedule it, and file everything.
- ☐ Do-it-yourself way: hire any licensed inspector.
  - 1) Email [inspection@dynamichomerepair.com](mailto:inspection@dynamichomerepair.com) for the official checklist
  - 2) Your inspector completes and signs the checklist
  - 3) Send it back with the inspector's proof of license + invoices, by email (scan) or mail - **INSIDE** the 30-day window.

## WHEN SOMETHING BREAKS

- ☐ STOP - call 833-205-8200 (or file at [DynamicHomeRepair.com](http://DynamicHomeRepair.com)) BEFORE anyone touches it.  
*Repairs done without prior approval are NOT reimbursed. No exceptions in the contract.*
- ☐ Turn the broken item off and protect it from further damage.  
*Damage that happens because you kept using it isn't covered.*
- ☐ Have your \$75 service fee ready for the technician's visit.  
*It applies per visit - even if the item turns out not to be covered, or you miss the appointment.*
- ☐ After-hours emergency (no heat/AC, plumbing, major electrical): make the home safe first, then email the details.

## GOOD TO KNOW (PLAIN ENGLISH)

Covered: the listed appliances & systems' parts, up to \$500-\$1,000 per item and \$5,000 total per year.

Not covered: routine maintenance itself, cosmetic issues, storms/fire/flood (that's your homeowner's insurance), pest or pet damage, pre-existing problems, and homes used as rentals or businesses.

The warranty ends if you sell the home or move it - it doesn't transfer (Florida homes: transferable for a \$40 fee).